

ON TIME FOR ANYTHING

*This software and cloud service makes your organization **on time** for almost anything.*

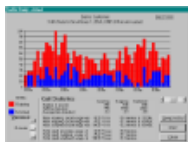


On Time for an Emergency

Update information for mass messages real-time. React to almost any emergency and communicate through overhead paging, phone calls, text messages, message boards and email. Trigger or clear an alert with our mobile application.

On Time for a Pick-up

Remind a rider about the time for the community bus arrival or announce that a prescription is ready for pickup. Contact clients that the tax form is complete & can be signed and then sent in.



On Time Reports

Ultimate Call Accounting for phone systems, Response Time Reports for Caregivers, Connected call reports for appointment reminders and Traffic Studies to manage voice and data systems.

On Time for an Appointment

Call patients about upcoming appointments, remind staff & customers of important training events, and send periodic messages to clients about a monthly meeting, quarterly hair color, or account review.



On Time for a Shift Change

Make manufacturing and factories on time and safer. Blow the whistle for a shift, or break time. Schedule times for different days or a weekend shift. Trigger an alert for a chemical spill and the need for evacuation or clean up.

On Time Patient Care

Enhance, replace or expand your nurse call system. Combine software, cloud services & wireless technology for better patient care, easier system administration and attract more residents.



On Time for Class

Keep students on schedule and keep schools safer. The software integrates with almost any paging and phone system and benefits schools, camps, training facilities, prisons, museums and libraries.

On Time for a Delivery

Do you need someone present when deliveries are made? Do you want to remind your customer an installation team is coming tomorrow afternoon? Keep deliveries on time with our Ultimate application.



The marketing website for Ultimate Communications Software: www.OnTimeforAnything.com
We develop telecommunication applications for companies large and small. We have over 300 dealers in North America and have installed over thirty thousand programs with our dealers and national accounts.

Call or email: 262.789.9654 / roy@UltimateSoftwareProducts.com



Ultimate! Smoke Signal

for Windows® 8, 7
2003, 2008 & 2012

Send Any Message With A Digital Smoke Signal!



Smoke Signal software delivers personalized verbal, text, and e-mail messages that save time, reduce staff, increase security, and documents connections.

- ◆ **Recruit** new customers or volunteers
- ◆ **Remind** clients of an upcoming appointment
- ◆ **Alert** staff and supervisors of a lockdown situation
- ◆ **Deliver** messages on the fly to phones and voice mail
- ◆ **Reach** a target audience with an emergency message and safety instructions

Smoke Signal

Standard Features

Smoke signals were once used for getting messages out quickly and to many people. Now you can send a digital Smoke Signal! Use Smoke Signal software to send a personalized voice, SMS (text), or e-mail message to those you need to reach about appointments, upcoming events, even an emergency. Stop paying for staff to remind, recruit, and inform. Use Smoke Signal to schedule, alert and enlist people-clients, volunteers, students, customers, etc.

Who sends a Smoke Signal?

- Doctors can remind patients of an upcoming appointment.
- Teams can announce a schedule or location change for a meeting, practice, or game.
- Instructors send a message to parents or students about current concerns or upcoming events.
- Clubs, agencies, religious or fraternal organizations can recruit assistance.

In other words, anyone can send a Smoke Signal and anyone with a phone can get the message!

Why listen to or read a Smoke Signal?

Because the message is personalized! For example:

- When the phone rings, you pick up the handset and you hear, "Hi Mrs. Tuner. This is Miss Harmony. The band practice has been moved to the football field - not the music room. Start time is 4:10 today, and if you need to reach me my cell number is 414.123.1234"
- You are on another call, or unavailable, when the message arrives. The message is then sent to your voice mail or answering machine: "Good evening, this is your dentist, Dr. Jones. I am calling to remind you of your appointment on September 22nd at 12:45 P.M. We will see you then".
- You are on another call, or unavailable, when the message arrives. The message is then sent via SMS (text).

Messages that are delivered and listened to, that's Smoke Signal!

Website: www.UltimateSoftwareProducts.com
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 Line: 262.789.9649 (8:00a.m. - 5:00p.m. CST)

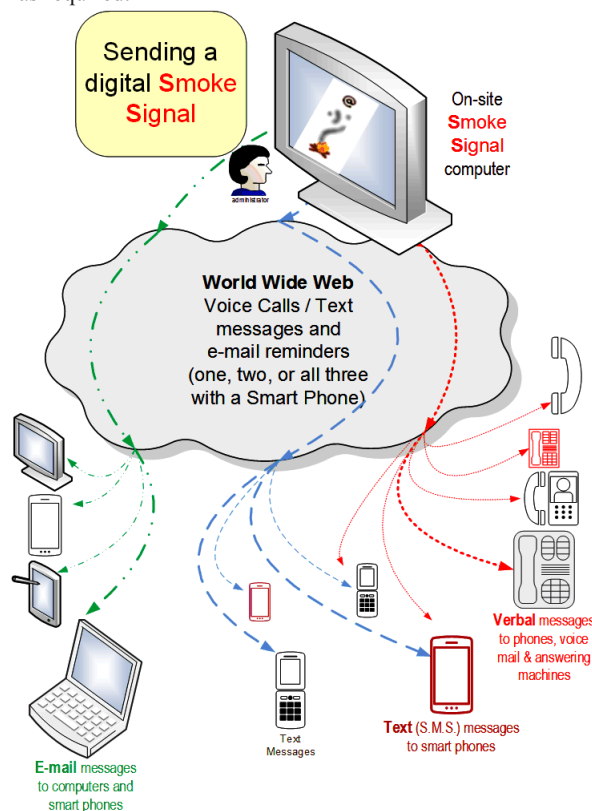


Why a Smoke Signal instead of calling or e-mailing?

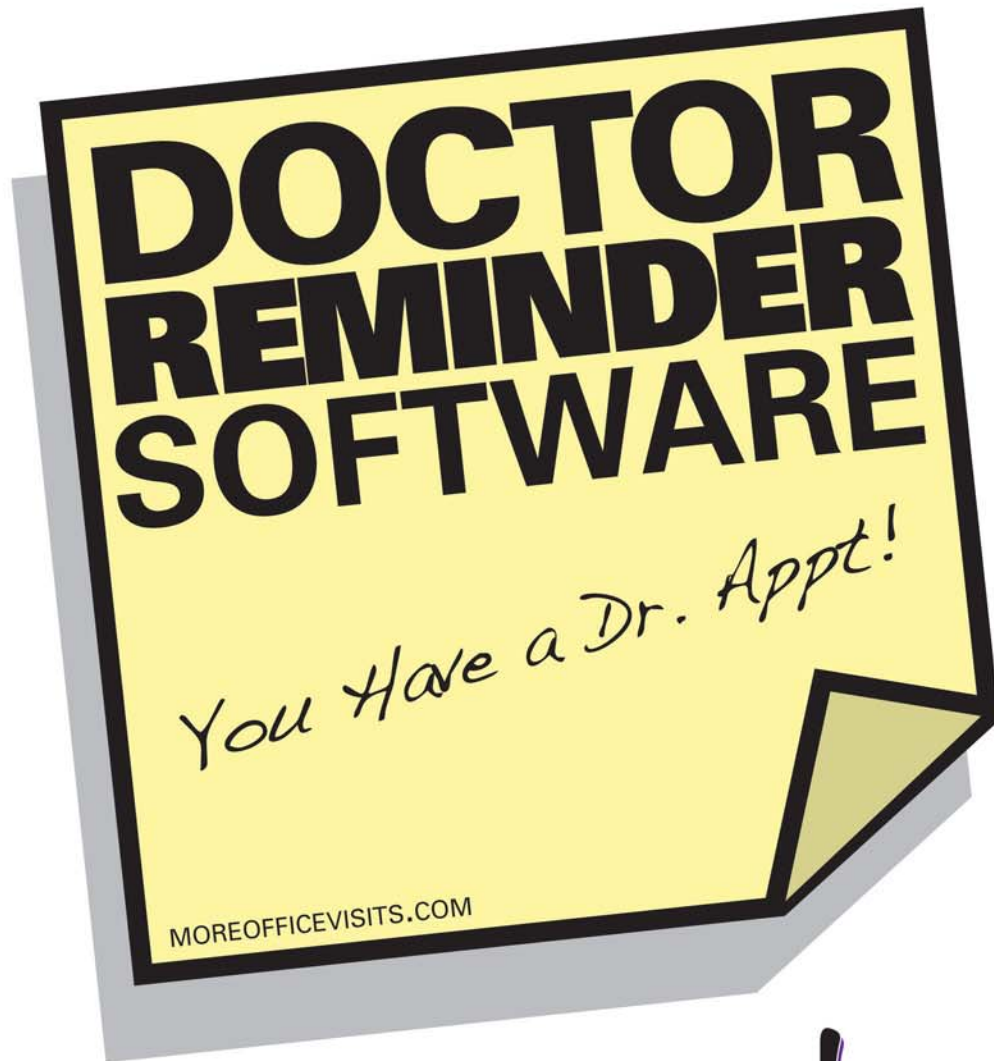
- To document results** - After a Smoke Signal is sent you get a report including the text of the message, the time it was sent, and the name and number it was sent to.
- To reduce expenses** - Your staff will no longer need to make contact calls or to send reminders; reduce expenditures needed to pay postage; and you should experience far fewer missed appointments.
- To ensure a bulletin is received** - Because of the prevalence of quantities of "junk mail", sometimes important messages can be accidentally overlooked. You may now send an ALERT to either a future message, or flag a recently sent message!
- To save time** - Instead of just sending an e-mail that may not be read immediately, send a voice SMS (text) that is IMMEDIATE!

Smoke Signal Technical Requirements

- Windows® 8, 7, 2003, 2008, & 2012
- Business Class Internet Access Service
- Smoke Signal has an incredible capacity of handling up to 400 different/unique groups of up to 4,000 members each
- Import databases through .CSV file format or formats as required.

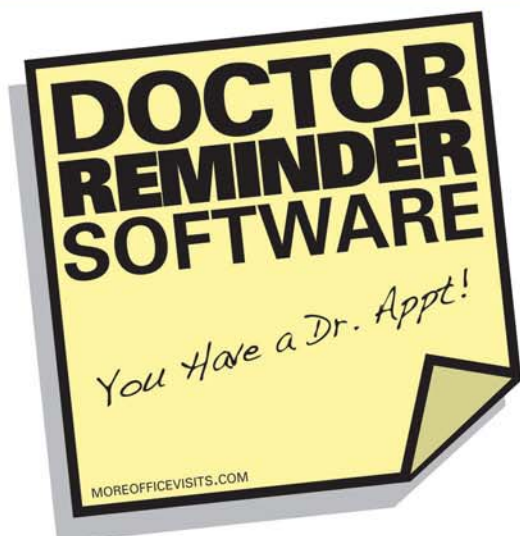


Say Hello to More Revenue and Goodbye to Reminder Calls



Ultimate Communications Software LLC

www.moreofficevisits.com



Doctor Reminder Software (DRS) Sends Messages to Patients

These reminders are sent by voice (telephone call), text (SMS), or by email message. Reminders include date, time, office, and the professional being seen. Best of all you use the medical office software you are using now.

- Save Time (reach hundreds even thousands in a timely fashion)
- Maintain Security (customer data, HIPAA, the application is in your office)
- Get Results & Reports (**DRS** calls up to 5 times and indicates success or failed calls)
- Reduce Staff Turnover (turn the hated routine of reminder calls into productive employee service)

How Does the Software Work?

- Using current VOIP technology (Voice Over Internet Protocol)
- Installs on an existing office computer that can access the Internet
- Makes phone calls, sends text messages and emails to patients. For example, "This is an appointment reminder from The ABC Clinic. We are calling to remind you of an upcoming appointment with the medical professional, Sandy Healer on Monday at 7 in the morning at the Springfield office. If you cannot make this appointment call 222 333 4404 to reschedule, or press any key on your telephone now."

Why Doctor Reminder Software?

- Reminds patients of an appointment time, day, and the location
- Reminds patients to call and reschedule appointments so you can fill the time with last minute requests
- The average medical appointment is over \$150.00 in revenue. Most professionals have about 18 appointments per day. One missed appointment a day is about \$3,000.00 in lost revenue per month. (Just think if you miss one appointment per professional!) Increase revenue with **DRS** today!

Technical Requirements

MS Windows 10, 8, 7, 2008, 2008 R2 & 2012

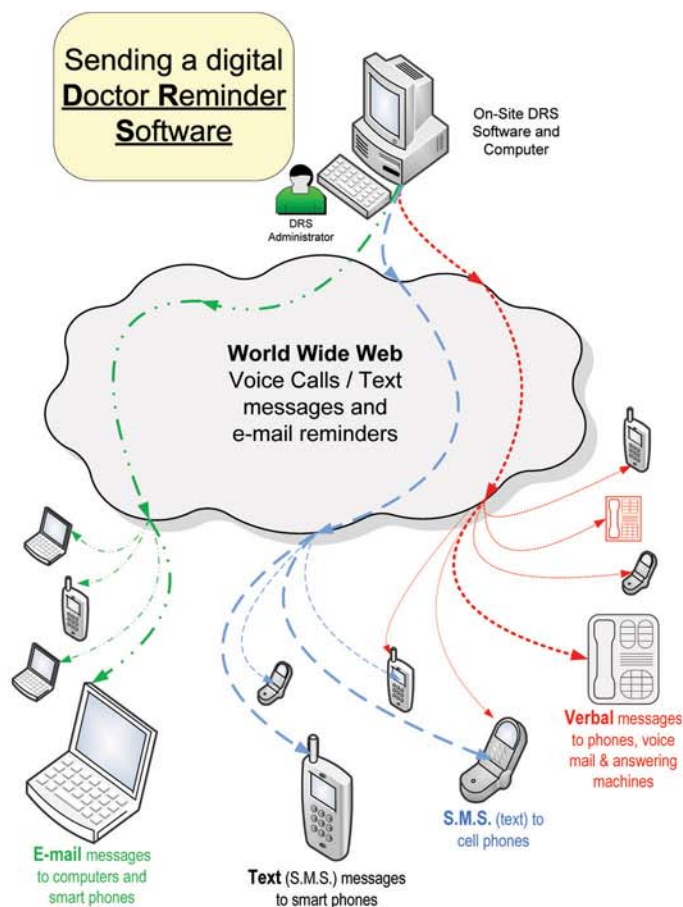
- Business Class Internet Service
- Internet Access for Installation, Training, and Support

Patients Get the Message the Way They Like It:

- Elderly get a phone call
 - Young people get a text message
 - Professionals get an e mail
- Or patients can get all three, if they wish. Doctor Reminder Software can send up to 4000 reminders per reminder campaign

Is the Software Expensive?

- DRS has no dedicated hardware which lowers cost
- Doctor Reminder Software removes the most hated routine of the office "the reminder calls" – the result is a happier staff, fuller schedule & a healthy bottom line
- **DRS** operates with your medical office software no disruption to your staff
- Can be fully automatic or with just a few minutes a day your staff can initiate the calls, text and email reminders



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Say Hello to More Revenue and Goodbye to Reminder Calls



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Clients Get the Message the Way They Like It:

- The message can be sent via phone call, text message or e-mail according to your client's preference.
- Or clients can get all three, if they wish. Appointment Reminder Software can send up to 4000 reminders per reminder campaign.

Is the Software Expensive?

- ARS has no dedicated hardware which lowers cost
- Appointment Reminder Software saves time and money - no need to waste staff time making calls
- ARS operates with your scheduling software no disruption to your staff
- Can be fully automatic or with just a few minutes a day your staff can initiate the calls, text and email reminders
- Prevent no shows - save time and money!

Appointment Reminder Software (ARS) Sends Messages as a Reminder

Appointment Reminder Software is no longer just for doctors! Appointment Reminder Software allows you to send reminders by voice (telephone call), text (SMS), or by email message. Many types of businesses have now begun to use Appointment Reminder Software with their clients:

- Attorneys, consultants, accountants, brokers and real estate agents
- Household furnishings and appliance deliveries
- Flooring, siding or roofing installation
- Elderly community bus programs
- Airport pick up
- Materials pick up or drop off
- Any business that sets appointments with its clients!

How Does the Software Work?

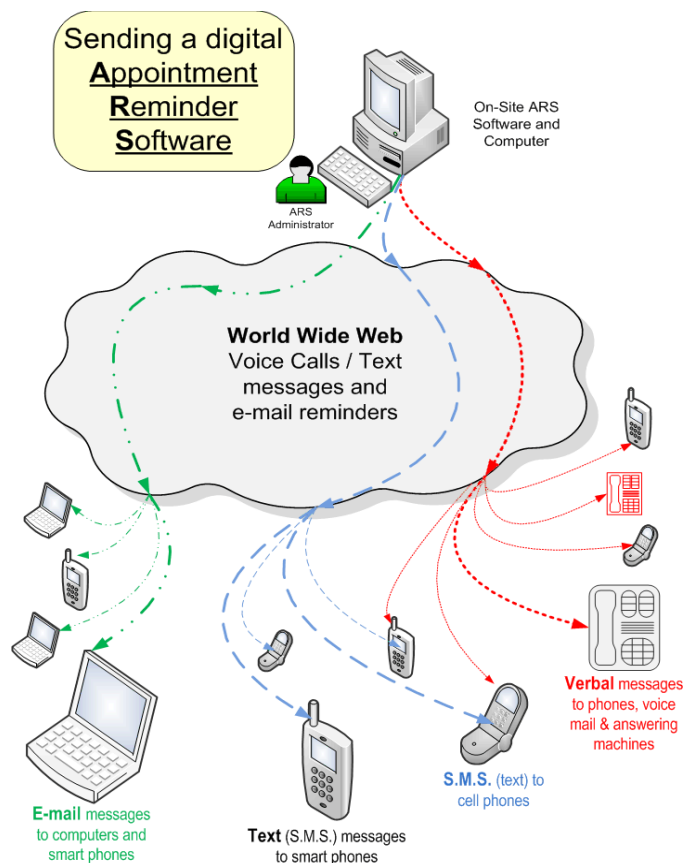
- Using current Voice Over Internet Protocol technology
- Installs on any Windows computer with internet access
- Works with the scheduling software you already have
- The message is individualized by day of week, time of the appointment, and service provided
- Makes phone calls, sends text messages and emails to clients. For example, "This is an appointment reminder from ABC Roofers. We are calling to remind you that we are scheduled for new shingle installation on your house on Monday at 10:00 a.m. If you cannot make this appointment call 222-333-4404 to reschedule, or press any key on your telephone now."

Why Appointment Reminder Software?

- Save time and money (no more staff time spent on reminder calls; waste less time rescheduling appointments or deliveries)
- Maintain security (customer data and company data – the application is in your office under your control)
- Get results and reports (ARS calls up to 5 times and indicates success or failed calls)

Technical Requirements

- MS® Windows 8, 8.1, 7, 2008, 2008 R2, 2012
- Business Class Internet Service
- Internet Access for Installation, Training, and Support



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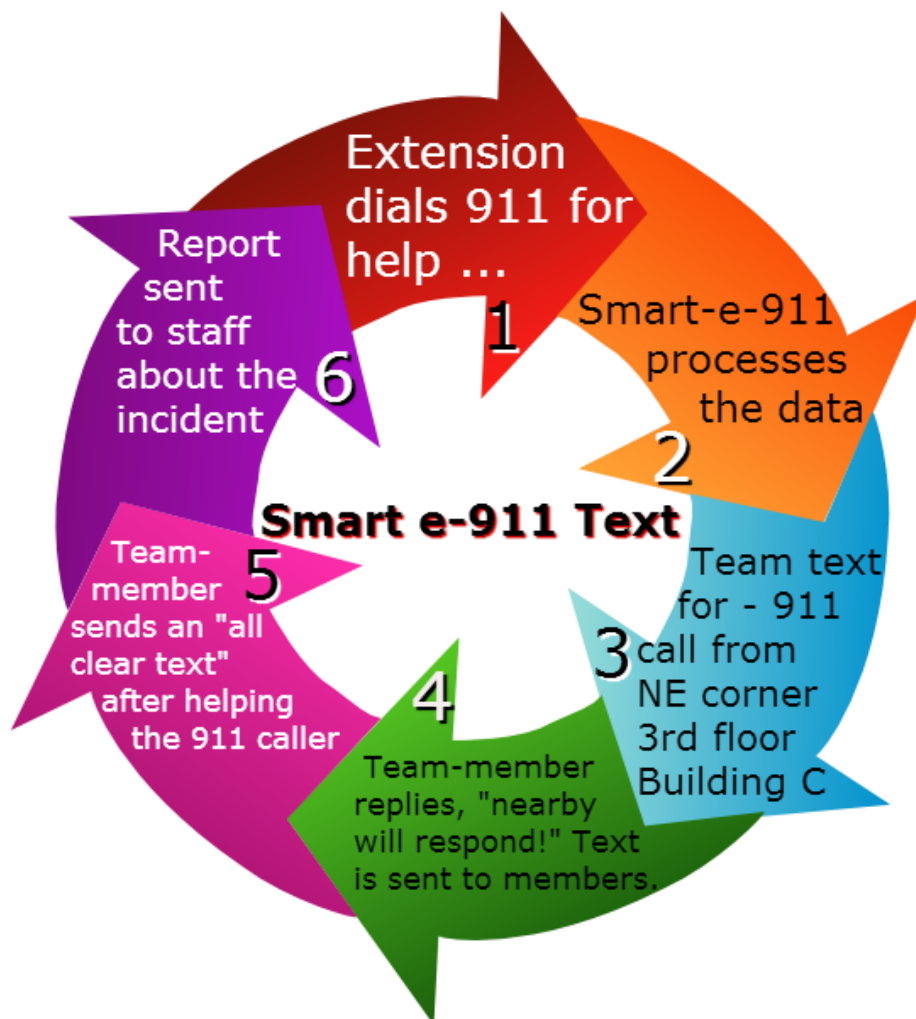
Smart e911Text.com – 1st & 2nd line of defense

Everyone knows “911” calls are for many emergencies.

- Organizations hope the receptionist see what extension dialed 911
- Does the temporary receptionist know specific floor and building information if a 911 call occurs? Does the receptionist understand what it means when a 911 alert occurs on the console?
- If emergency services arrive do we have a plan in place to direct them to where assistance is needed? (Like what campus, building, floor and area the call came from)

With Smart e911Text your organization can:

- Send a team text when any 911 call occurs (a team of managers for example)
- Get real-time text with building identity, floor, and location description of the extension (name, room number, northwest corner of the gym)
- Have any team member can reply, “I am in that building, and I will check into this call.” When this text is sent this message goes to all team managers, cell phones.
- Create an all-clear message from his or her phone, when the situation is resolved.



How does Smart e911Text work? (It is a cloud service with a small set-up fee and subscription)

We use the phone system IP station message detail recording data (SMDR) and 'watch for 911 calls.

For less than five hundred dollars (set-up and installation) and a subscription of fifty per month, you can get started today.

For a live demonstration, training, or information:

Email:

Roy@OnTimeforAnything.com

or call 262.789.9654

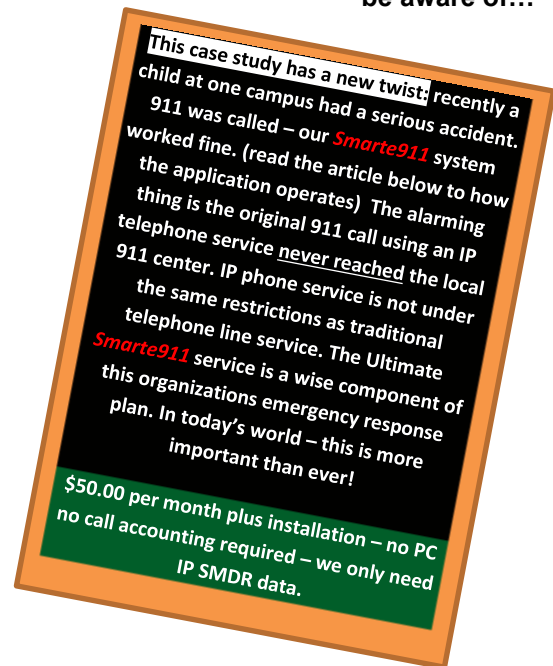


News Update
"read this first" –
a new twist you should
be aware of...

Case Study for 911 calls & other emergencies

One of our programmers worked with a local organization that had multiple sites and buildings. This group has about 150 employees and needed help with 911 calls and other emergencies. I recall hearing the CEO say, "Ten years ago, I would never have dreamed that I would be authorizing an emergency response plan like this." The controller said, "No one wants to budget for events we hope will never happen, **but in today's world**; we all know action plans need to be in place...soon!"

For background most phone systems inform the primary answering station which extension dialed 911. That is a big responsibility for an entry level employee. Let's assume she was on another call and didn't notice the alpha-numeric display alert. Now, what are they going to do if they don't know where to send emergency personnel when they arrive? A plan was developed, and that's where Ultimate Communications and our **OnTimeforAnything** software can help!



The first phase includes 911 calls. If '911' is dialed, the phone system generates real-time data. The **OnTimeforAnything** software includes our **Smart-e911** service for 911 calls, locations, and time. Next the application sends a text to over a dozen staff members with a statement like this: "A 911 alert has occurred at the main building from extension 345 on the second floor near room 175." This data comes to the staff members labeled with a user defined caller identification name and pre-selected phone number. (This ensures a quick response.) Now, if one of the staff is nearby they can press reply and say "I will check into this 911 call..." all the emergency members receive this reply that can reduce duplication of efforts. When he or she arrives and declares the event is now under control, he can use his smart phone and send an "all clear" message with our Ultimate mobile application.

OnTimeforAnything can implement **Phase two** was available without any additional equipment. We just expand to general emergencies. Any staff member can trigger a different alert with the mobile application. For example the following message can be sent all the teachers and administration announcing, "In light of the strong winter storm we will move to an early dismissal at 11:30 this morning." This message can be sent via text, emailed, and as a phone call to many people.

Phase three is an option with onsite software and hardware, by connecting to the current phone system and including an audio page and visual indication of some type of emergency. In this example, let's assume someone bypassed the front office check-in desk. The front desk can press a button (on the phone or under the desk) which can create alerts to the dozen staff above and play an audio announcement through the paging system, something like, "We have a code blue at the middle school – code blue, thank you!" The teachers know that this means to casually walk to the door and secure it until the all clear message is sent. This same message can be displayed as banner on the top or bottom computer screens too.

We can add our **Mass Message Application (MMA)** where this customer can send an email or text to all their clients and have them call a number for a detailed audio message during the emergency, or thousands of calls can be made and then hear an update without tying up the phone lines. (Similar to the old time and temperature number many of us grew up using) If you would like to hear a sample call – dial 970-673-1850. [Tell me more](#) (When you call the 970 number you will hear more from the customer above – in their own words.)

For a live demonstration call 262.789.9649 the DemoOnDemand line or
email Roy@UltimateSoftwareProducts.com

Smart Voice Message Service

Easier

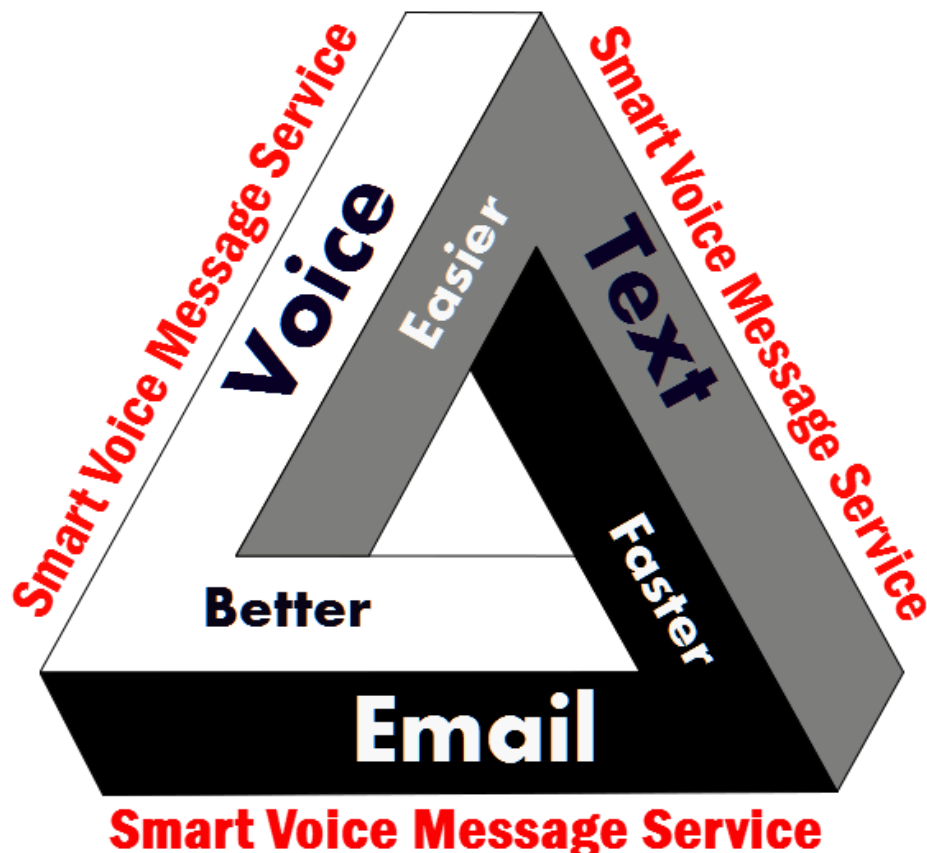
Just pick up the phone dial your assigned subscriber number, enter a pin code and leave the message. The message is sent by text, email and as a telephone call.

Faster

Each message is transmitted second by second until the list is complete, and then you get an emailed report of the actions taken.

Better

Pricing - low enough for any organizational budget. **Simple Operation** – by using Google Forms. **Connect** – using the latest technology



The Challenge – *communicate and not complicate*

- ◆ Provide any business a rapid message system at a low monthly rate
- ◆ Provide the trigger and message from anywhere anytime in seconds
- ◆ Provide service without menus, manuals and man-hours
- ◆ Provide this service at a low price – low enough for any budget

The Turning Point – *Ultimate* found a way to send messages by text, email and telephone calls without any hardware or software!

The Execution – It is as easy as **A, B, C**

A. The **Smart Voice Message Service** subscriber:

1. Dials a subscriber phone number.
2. Enters a group/security code then presses the '#' sign/button
3. Records a message (short or long), then presses the '*' sign/button

B. The message is delivered to a list of contacts via our cloud server

C. A detailed report is emailed to the subscriber within minutes.

The Result – Listen to this example - [Message from Ultimate](#)

- ◆ **Appointment reminders** – (by text!) for clinics, salons, deliveries, legal, consulting & accounting firms, scheduled maintenance, board meetings, Web conferences,
- ◆ **Urgent messages sent** – cancel practice, delay services because of weather, remind customers of payments due, shipment status, deadlines like the end of a promotion
- ◆ **Recruit for help** – substitute teachers, volunteers, additional shift workers, donations, reminders to vote or show up for support
- ◆ **Fill the seats, hours or auditoriums** – promote restaurant specials, off season service specials, send last minute incentives

For a live demo call 262-789-9649 or click on the logo below:



Ultimate has a family of software applications that make contact. For more information on **Smart Voice Message Service** go to www.VoiceTextEmail.com - For additional **Ultimate** applications choose www.UltimateSoftwareProducts.com – by phone - 262.789.9654 or email Roy@VoiceTextEmail.com



On Time for Anything



On Time for Anything software can help students and staff stay *on schedule*. Plus your place of business *stays safer*.



On Time for Anything

OnTimeforAnything software is a blend of onsite software, hardware, and cloud services. Enhance all communications and respond to real-time events as needed. Our modular design allows you to expand as needed and start with a limited budget.

SCHEDULE FEATURES

- ◆ Each class, grade, or school grouping can have a separate schedule, zone, and tone for the school bells –reduces staff requirement and, training costs while increasing flexibility
- ◆ Schedule up to 18 months in advance – provides for long range planning
- ◆ Override current schedule for special events – easy to change the schedule for a pep rally
- ◆ Default daily, weekly, and weekend schedules – set up in advance but provides flexibility if a change is required
- ◆ Print the schedule as needed – make sure staff is informed
- ◆ Manual override – Disable the automatic bell ringing schedule in case of an emergency

PAGE ZONE FEATURES

- ◆ Up to 100 zones – each can have its own schedule and sounds for school bells
- ◆ A zone can be as small as one room – customize the schedule for any teacher
- ◆ Each zone can have a different tone – reduces the confusion in common areas such as cafeterias and lobbies
- ◆ Optional relay can ring existing “bells” – Existing hardware can be used with our up-to-date software

TONE FEATURES

- ◆ Over 40 standard tones included – be up and running within minutes
- ◆ Drag and Drop new tones – add a new sound or tone
- ◆ Each tone can be played to a different zone – campuses that have grade school, middle school and high school can all have a unique sound
- ◆ Record your own tone – the school song could be used to indicated time for an assembly

SAFTY FEATURES

- ✓ Preset alarms – examples: intruder alert, tornado alert
- ✓ 911 alert – this requires SMDR data from the phone system

ALERTS TRIGGERED BY

- ✓ Analog phones with a code
- ✓ Androids, tablets, smart phones
- ✓ Any relay sensor for humidity, temperature, movement or lack of movement
- ✓ Computers, laptops
- ✓ Door, window, heat or pressure sensors
- ✓ Time triggers, toggle switch
- ✓ Wired wall buttons, emergency buttons
- ✓ Wireless pendants, belt buttons

COMMUNICATION TOOLS

- Activate cameras, digital pagers
- Call answering service, home phones, cell phones, DID extensions (Direct Inward Dial), Police and fire departments
- Activate external bells, flashing lights, paging horns
- Send SMS (text messages) paging messages, Text2Speech messages, email messages
- Internal page zones, or extensions

MASS MESSAGE COMMUNICATIONS

- ❖ Initiate a network wide communications link to a current text to speech message
- ❖ Create a master message number – that can be updated every few minutes and thousands can hear the latest message
- ❖ Monitor software operations

Let us show you today! Call the DemoOnDemand hotline at 262-789-9649 (if we do not answer we are showing someone else and will call you back in the next few minutes.)

Roy@UltimateSoftwareProducts.com
262-789-9654

www.UltimateSoftwareProducts.com





Ultimate! OnTime4Class

for Windows® 10, 8, 7
2010, 2013

Software for keeping schools on schedule and safer!



Stay on Schedule!

Menu driven options for setting up the schedule, zones and sounds to be used for the OnTime4Class software. Easy to use Windows® interface for schedule changes, viewing and printing the daily schedule. OnTime4Class software from **Ultimate!** for flexible Schedules & security alerts.

OnTime4Class

Standard Features

OnTime4Class SCHEDULE FEATURES

- ◆ Each class, grade, or school grouping can have a separate schedule, zone, and tone for the school bells – *reduces staff requirement and, training costs while increasing flexibility*
- ◆ Schedule up to 18 months in advance – *provides for long range planning*
- ◆ Override current schedule for special events – *easy to change the schedule for a pep rally*
- ◆ Default daily, weekly, and weekend schedules – *set up in advance but provides flexibility if a change is required*
- ◆ Print the schedule as needed – *make sure staff is informed*
- ◆ Manual override – *Disable the automatic bell ringing schedule in case of an emergency*

OnTime4Class PAGE ZONE FEATURES

- ◆ Up to 100 zones – *each can have its own schedule and sounds for school bells*
- ◆ A zone can be as small as one room – *customize the schedule for any teacher*
- ◆ Each zone can have a different tone – *reduces the confusion in common areas such as cafeterias and lobbies*
- ◆ Optional relay can ring existing “bells” – *Existing hardware can be used with our up-to-date software*

OnTime4Class TONE FEATURES

- ◆ Over 20 standard tones included – *be up and running within minutes*
- ◆ Drag and Drop new tones – *add a new sound or tone*
- ◆ Each tone can be played to a different zone – *campuses that have grade school, middle school and high school can all have a unique sound*
- ◆ Re-name the Tone – *makes it to easy to find or change if needed*
- ◆ Record your own tone – *the school song could be used to indicated time for an assembly*

OnTime4Class ALERT FEATURES

- ◆ Preset alarms – *examples: intruder alert, tornado alert*
- ◆ 911 alert – *this requires SMDR data from the phone system*

OnTime4Class TECHNICAL REQUIREMENTS

- ◆ MS Windows operating systems[®] 10, 8, 7, 2013, 2010
- ◆ Computer with an available communications port and dedicated sound card
- ◆ Phone or paging system access through SIP, Analog or some Digital connections
- ◆ Internet Access for the atomic clock software to keep the computer clock on time

OnTime4Class OPTIONS AND OTHER PRODUCTS

Ultimate! Call Accounting Reports – *be informed real-time of 911 calls, measure telephone traffic, get detailed reports about inbound and outbound calls, and identify telephone abuse or misuse.*

On Time for Anything alerts – *trigger alerts from computers, mobile applications, wired and wireless devices. Communicate through onsite paging and/or telephone systems, visual or silent alarms, telephone calls, text announcements and email messages.*

Smoke Signal – *software for the delivery of audio, text, and e-mail messages. Schools can remind staff and parents about meetings, recruit volunteers for projects, reach parents of an emergency situation or alert staff of a lock down. Smoke Signal increases communication and enhances safety.*



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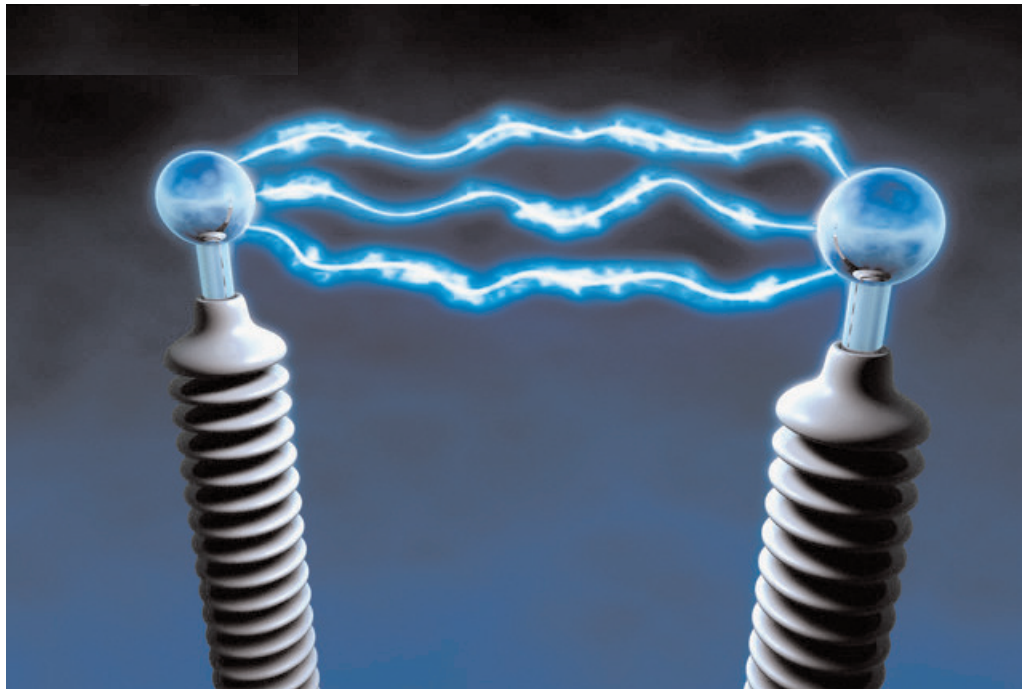


Ultimate!

for Windows® 10,8,8.1,7
or 2008, 2012

Spark

Reach hundreds of cell phones in seconds.
LIGHTNING FAST communications!



Spark is software that allows you to use your computer keyboard to send a text message to anyone's cell phone. With Spark, you easily may send a message to one, several, or even hundreds of cell phone users at a time.



Software Benefits

Spark is New

It will make you say, "Why didn't somebody do this before?"

Spark is Simple

Like keyless entry is to car doors; Spark is to texting; Easy enough to be up and running in less than five minutes.

Spark is Different

Few of us text because it's difficult. Spark allows you to use your computer's keyboard, instead of those little cell phone buttons! Spark -- easy & fast.

Spark is Affordable

Depending on the application, the cost may be the same as a daily cup of coffee.

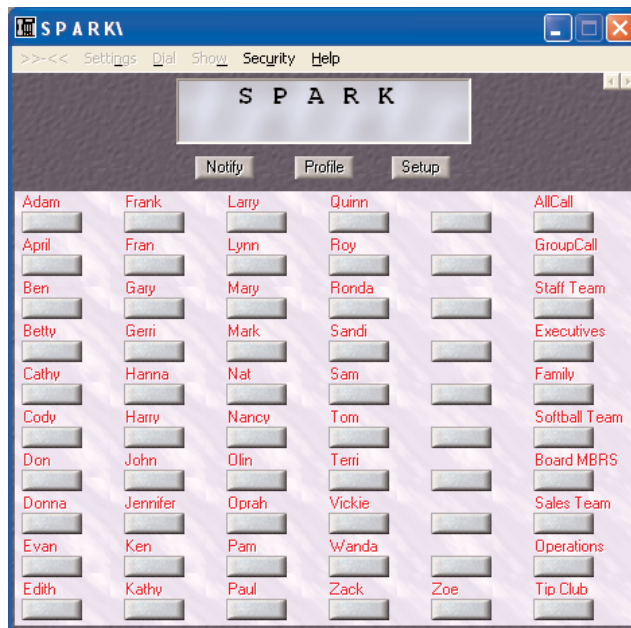
Reach Hundreds of People in Minutes

Touch one button and reach hundreds of people with the same text message. Send a hot tip, a schedule change, a timely promotion or urgent message.

Spark Has Many Applications

- ◆ Restaurants, golf courses, and spa's - to text an individual that their table, tee or spa is ready
- ◆ Send financial tips (mortgage rates, stocks, & real estate)
- ◆ Alert parents of a snow day, lockdown, or medical outbreak
- ◆ Call off little league games due to bad weather, or remind teams about practice, place, and time
- ◆ Initiate a call for help on a faith based project, or to get out the vote on an important issue
- ◆ Reschedule staff or group meetings, promote a midweek concert or trigger a curfew reminder
- ◆ Inform parents of a disruptive toddler at a childcare center or church nursery
- ◆ Trigger a discreet reminder that one's car repair is complete, or send a note to have the customer call for an estimate total

Website: <http://UltimateSoftwareProducts.com>
e-mail: Roy@UltimateSoftwareProducts.com
Business Line: 262.789.9654 DemoOnDemand
Line: 262.789.9649 (8:00a.m. - 5:00p.m. CST)



Along with 600 contacts these 58 buttons are for the individuals or groups that you may reach wish to with a text message. (Primary requirement is a Windows operating system and Internet access.)

Spark is for Text Messaging.

If you have a need to also call out to individuals with a recorded announcement, ask us about our **Smoke Signal** product.

Spark Has Universal Appeal at an Affordable Price.



"Spark is for text messaging. If you have a need to also call out to individuals with a recorded announcement, ask us about our **Smoke Signal** product."

Ultimate! CALL ACCOUNTING



Software for Maximizing Communications and Productivity
by Increasing Accountability



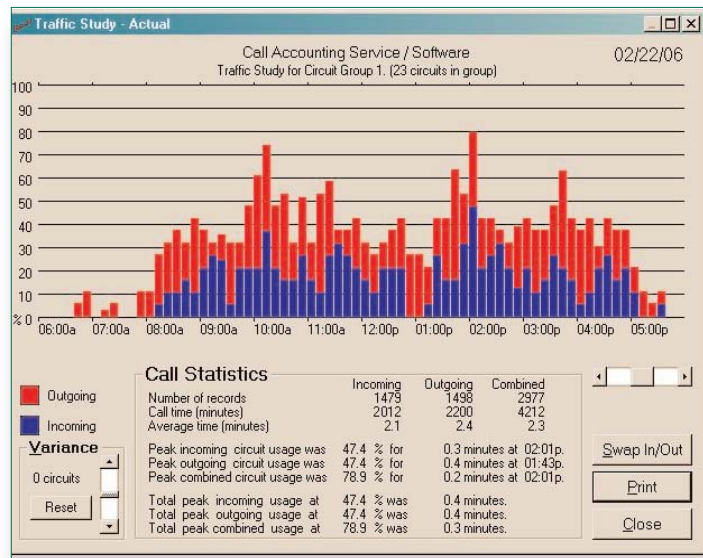
Let Ultimate! Call Accounting:

- ◆ **Equip** your managers with timely information about employee telephone usage
- ◆ **Display** precise information about your telephone line usage
- ◆ **Identify** positive and negative telephone trends
- ◆ **Allocate** telecom expenses to each department
- ◆ **Deliver** reports automatically to your desktop
- ◆ **Install** quickly and with limited staff training
- ◆ **Expose** misuse of time on the telephone

This keeps profits going up and your expenses under control.

90% of telephone systems have 20% too many lines. Let the *Ultimate!* Family of Call Accounting Products fix this and other communications issues for you.

The traffic analysis (illustrated to the right) provided by *Ultimate!* can save your company money if it shows you're paying for phone lines you don't need. The same analysis can also lead to increased sales if it shows customers are getting a busy signal because there aren't presently enough lines to handle all their calls. *Ultimate!* is capable of providing additional information to help you find out how long all phone lines were busy and what percentage of the calls during that time were incoming versus outgoing.



***Ultimate!* Call Accounting is the only service that delivers:**

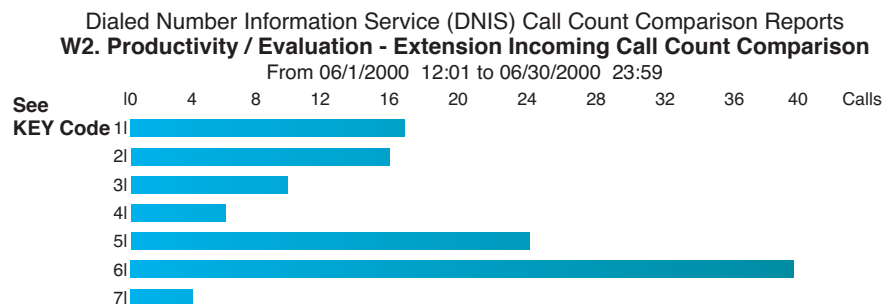


- ◆ **Real Time Call Analysis** - *Ultimate!* Call Accounting processes the data in real time eliminating the need to wait to determine who dialed 911 emergency.
- ◆ **Blended reports for Multi-site Installations** - Centralized Call Accounting generates real-time reports for an entire network.
- ◆ **An Authorized Network** of 250 dealers in 430 locations nationwide. *Ultimate!* Call Accounting integrates with over 250 models of telephone systems and property management software systems.
- ◆ **True Traffic Studies** - Only *Ultimate!* Call Accounting displays precise times if and when all of your circuits are in use. You need to know when new callers will be given a busy signal or when it's time to remove costly circuits.
- ◆ **Custom Developed Applications** such as: *Ultimate! CareGiver* that monitors and reports on the safety of elderly residents; special cost programs for hotels in other countries; reports on hold, talk and ring time for approved phone systems; and tracking the effectiveness of various advertising campaigns with *Ultimate! AdTracker* as illustrated below**WHAT CAN WE DESIGN FOR YOU?**

Ultimate! AdTracker helps you make wise decisions as consumers respond to new trends (e.g., internet, cable programming and regional economic changes). *Ultimate!* helps keep your finger on the pulse of the public.

Ultimate! AdTracker
KEY CODE

- Drive-time Radio Ads (1)
- Website Call Request (2)
- Bill Board (3)
- Cable News Ads (4)
- Sports Page Ads (5)
- City Bus Ads(6)
- Yellow Page Ads(7)



In the example above if you spend \$500.00 per month for a **Yellow Page ad**, the cost per response is \$125.00. If the **City Bus ads** cost \$1,000.00 per month then the cost per response is about \$26.00 with 39 calls that month. This is the data you need to set priorities for your advertising budget.



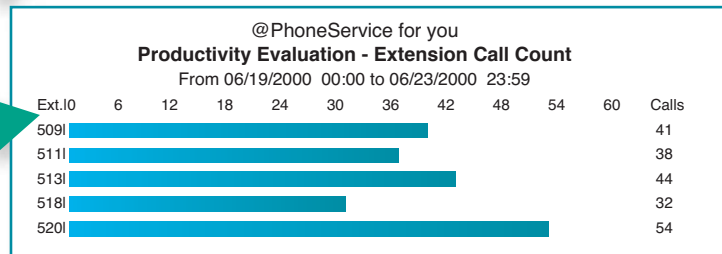
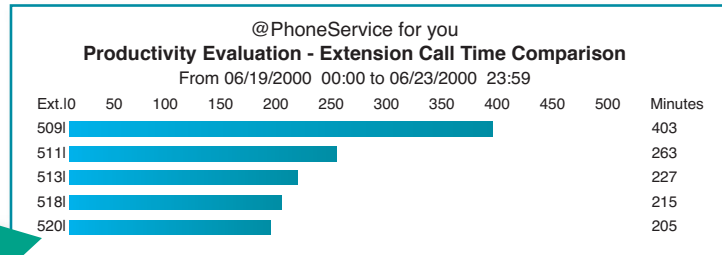
Profits go up as you: Identify Positive Trends in Production

PRODUCTIVITY GRAPHS

Extension call time & count report

Compare salespeople by the amount of *time on the phone* or by the *number of calls* made for the same time period.

In our example we find that extension 520 spent the least amount of time on the phone but made the highest number of calls. 520 happened to be a new employee in need of additional training while 509 happened to be a salesperson in need of additional training while 509 made fewer calls but spent more time on the phone making the most sales.



Profits go up as you: Identify Potential Negative Trends in Production



@PhoneService for you **Caller Abuse/Misuse - Frequently Dialed Numbers** From 06/19/2000 00:00 to 06/23/2000 23:59

1.	7999494	121 calls
2.	2784126	60 calls
3.	5428036	55 calls
4.	12627349171	43 calls
5.	4824410	38 calls
6.	17158342046	38 calls
7.	2973565	29 calls
8.	16082770610	29 calls
9.	4625470	25 calls
10.	4616740	22 calls
11.	17158425577	20 calls
12.	12626364971	20 calls
13.	4499191	18 calls
14.	4470270	17 calls
15.	3727200	16 calls

CALLER ABUSE – Frequently dialed numbers report

This report can detect potential caller abuse and misuse of the business lines. The most frequently dialed number in this example is 799-9494, which happens to be a local radio station. With an additional report (not shown here) we discovered two hourly employees spent an hour making the majority of these calls. At fifteen dollars an hour that is \$30.00 of lost productivity for this week. Over a month that could exceed \$120.00 plus phone service charges.



Profits go up as you: Expose misuses of time

CALLER ABUSE – Directory Assistance calls report

At the end of this monthly report it shows the total number of directory assistance calls made. At one dollar per call that means an additional \$113.00 that month on the phone bill.

Department : Warehouse

Ext. 107 Bischoff, Nicholas

Totals for ext. 107 : 6 call(s) . 0 hours , min . \$6.00

Dept. Warehouse had 6 call(s) .

Totals: 0 hours, 3 min. \$6.00 Averages : 0 min., 22 sec. \$1.00

Total Calls: 113

Total Length of Calls: 1 hours, 37 minutes

Total Cost of Calls: \$113.00

Average Length of Calls: 0 minutes, 33 seconds

Average Cost of Calls: \$1.00

These illustrated reports could save over \$250.00 per month and encourage more productivity from your staff.

PRODUCTIVITY EVALUATION

Cost allocation by department, extension or account code report

This monthly report is useful for determining each department's portion of the total phone bill. It emphasizes the detail of all calls in, out, local and long distance. You can quickly spot profitable trends or calls that may be a liability. This report also summarizes the percentage of calls and costs for each department.

Ext. 219 Executive Waiting Room				Type	# Dialed St City	Length	Cost
Date	Time	Ckt.	Account				
06/19	3:06p	000034		INCOMING	1	0:00:31	0.00
06/20	8:02a	000001		INCOMING	1	0:01:07	0.00
06/20	11:34a	000034		INCOMING	1	0:00:45	0.00
06/20	11:43a	000034		INCOMING	1	0:01:00	0.00
06/20	11:48a	000032		INCOMING	1	0:01:04	0.00
06/20	11:50a	000001		INCOMING	1	0:00:16	0.00
06/20	12:11p	000034		INCOMING	1	0:01:12	0.00
06/21	8:23a	000003		INCOMING	1	0:00:35	0.00
06/22	4:33p	000042			715-842-5577 WI WAUSAU	0:00:45	0.16
06/23	9:22a	000024			715-842-5577 WI WAUSAU	0:00:29	0.04
Totals for ext. 219: 10 call(s) . 0 hours, 8 min. \$0.20							
Dept. Common Access had 81 call (s) .							
Totals: 2 hours, 25 min. \$29.40 Averages: 1 min., 47 sec. \$0.36							
Total Calls: 4764							
Total Length of Calls: 171 hours, 36 minutes							
Total Cost of Calls: \$812.25							
Average Length of Calls: 2 minutes, 9 seconds							
Average Cost of Calls: \$0.17							
Department	Calls	Calls %	Cost	Cost %			
Undefined	0	0.0	0.00	0.0			
Accounts Payable	140	2.9	7.32	0.9			
Accounts Receivable	377	7.9	16.92	2.1			
Agent Group	649	13.6	182.53	22.5			
Bookkeeping	108	2.3	28.04	3.5			
Cafeteria Services	332	7.0	15.12	1.9			
Common Access	81	1.7	29.40	3.6			



Profits go up as you: Allocate departmental expenses and equip your managers with employee information

Ultimate! Call Accounting delivers automated reports to a printer, a shared drive or e-mail addresses. Simple commands will generate reports on demand. A sampling of standard reports is illustrated. Custom reports may be designed in hundreds of variations.

TEMPLATE REPORTS	
1.	Cost Allocation / Billing - By Department / Extension (Detail)
2.	Cost Allocation / Billing - By Department / Extension (Summary)
3.	Cost Allocation / Billing - By Account Code (Detail)
4.	Cost Allocation / Billing - By Account Code (Summary)
5.	Cost Allocation / Billing - Detail Report at Alternative Rates
6.	Productivity / Evaluation - Extension Call Time Comparison
7.	Productivity / Evaluation - Call Duration Analysis
8.	Productivity / Evaluation - Extension Call Count
9.	Caller Abuse / Misuse - Specific Call Type (Detail)
10.	Caller Abuse / Misuse - Long Distance Calls Over 20 Minutes
11.	Caller Abuse / Misuse - Calls Greater Than \$2.00
12.	Caller Abuse / Misuse - Frequently Dialed Numbers
13.	Caller Abuse / Misuse - 799-xxxx Radio Contest Report
14.	Traffic Analysis - Distribution of Calls by Trunk
15.	Traffic Analysis - Distribution of Calls by Time of Day
16.	Traffic Analysis - Distribution of Calls by Day of Week
17.	Traffic Analysis - Frequency of Outgoing Calls by State
18.	Traffic Study Extended Summary Study
19.	Guest Room Check In
20.	Guest Room Check Out
21.	Guest Room Status
22.	Incoming Calls with PRI / ANI / or CID data

CALL ACCOUNTING TECHNICAL REQUIREMENTS

- ◆ Windows 10, 8, 7, Servers 2010 & 13 operating systems
- ◆ One dedicated communications port or an IP connection for SMDR/CDR data from phone system
- ◆ 100 MB of available hard disk space for 1,000,000 call records (maximum is 20,000,000 call records)
- ◆ Internet Browser

Website: www.OnTimeforAnything.com

For a live demonstration of this **Ultimate!** service call 262-789-9649 between 8 A.M. to 5 P.M. C.S.T.



e-mail address: Roy@UltimateSoftwareProducts.com

Telephone: (262) 789-9654

DemoOnDemand Line: (262) 789-9649

Ultimate! AdTracker



Remember when Advertising was Easy?



Advertising is no longer easy! Making sound choices about advertising will benefit your business. Bad choices will be costly and yield poor results!

HOW DO YOU DECIDE?

With *Ultimate!* **AdTracker** software you can maximize your advertising budget by identifying which of your ads are producing the best results. Activity reports are automatically delivered to you that assess the number of responses generated from the ads you are running. The choice is simple. **Become an Advertising Expert!**

Ultimate! AdTracker

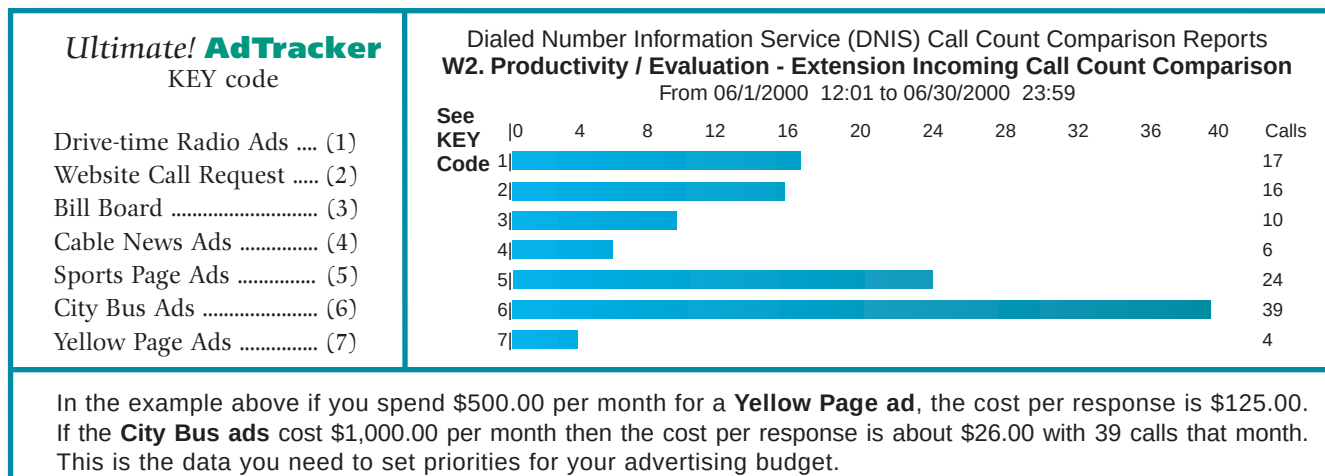
will capture the evidence crucial to advertising decisions that benefit your organization.

Here is how:

1. **SELECT** different phone numbers to be featured with each ad-media you choose.
2. **INSTALL** *Ultimate! Call Accounting* with the *Ultimate! AdTracker* module.
3. **ANALYZE** the *Ultimate! AdTracker* reports to find:
 - ◆ How many calls are placed to each advertised phone number*
 - ◆ Measure these results against your advertiser's claims.
 - ◆ Negotiate better ad-rates based on objective evidence.
 - ◆ Allocate money where you gain the most calls for the dollars you spend

You may also use caller identification (CID) to identify responsive area codes for national advertising or local exchanges for regional ads.

Ultimate! AdTracker helps you make wise decisions as consumers respond to new trends (e.g., internet, cable programming and regional economic changes). *Ultimate!* helps keep your finger on the pulse of the public.



Ultimate! Call Accounting software will also help to save your organization money in telecommunications. Our traffic study for lines and voice mail ports is so precise you will "know" exactly how many circuits you need. Automatic browser based reports on employee productivity, calling trends, and department and extension activity are delivered where and when needed.

Ultimate! AdTracker Technical Information:

- ◆ Windows 2008, 2008 R2, 2012 or Windows 7, 8, 8.1
- ◆ These are normally called DNIS numbers – Dialed Number Information Service – which can be order from you telephone company
- ◆ Caller identification (CID) or another service like PRI or ANI



Website: <http://UltimateSoftwareProducts.com>

e-mail address: Roy@UltimateSoftwareProducts.com

DemoOnDemand Line: 262.789.9649

what **if** ...

a stranger leaves a
backpack...

a chemical spills near a
flame...

an intruder runs past the
office...

No one wants to budget for events we hope will never happen, ***but in today's world;*** we all know action plans need to be in place ... soon!

OnTimeforAnything
software and service
can help for as little as
a cup of coffee per
day, and ***if you call
now, we start
tomorrow.***



www.UltimateSoftwareProducts.com

262-789-9654

ON TIME FOR ANYTHING

Alerts triggered - Responses made



Any kind of alert can trigger almost any kind of communication with **OnTimeforAnything**. Blending local signaling with cloud based computing - escalates targeted **response** for resident care

- ◆ Alerts from a **resident** – from a pendant, pull cord, even motion or temperature variations
- ◆ Be **notified** when a resident leaves the building after hours from a side door – after hours or anytime
- ◆ The **staff** can be reached by audio, text, page, email or network communications



Standard Features -Use

OnTimeforAnything software and services to achieve the quick response needed in Healthcare today.

OnTimeforAnything for Residents

- ♦ **Wireless pendants** – lightweight, water-resistant, easy to use, varied sizes & applications
- ♦ **Bed or pull cords, door & window alarms, bed & wheelchair pads** - wired or wireless or both as needed
- ♦ **Smoke detectors, motion or temperature sensors** – wall or ceiling
- ♦ **Ring down circuits** – for approved phone systems
- ♦ **Lost signal notification** – for out of range or broken units

OnTimeforAnything for Healthcare Staff

- ♦ **Wireless Alert Signals** - for digital pagers
- ♦ **Response time reports** – for how long it takes for a caregiver to respond
- ♦ **Check-In service & reports** – documents that a check-in call was placed and verified
- ♦ **Detect alarm call trends**- to document pricing programs for residents
- ♦ **Digital alerts** - e-mail, text, audio, visual, programmable through networks (LAN's WAN's) annunciator panels, LED displays
- ♦ **Audio alarms through some phone systems**
- ♦ **Upgrade an in-place wired system** – saves money
- ♦ **Contact cell, business or home phone calls** - for administrators, or management that are on or off site
- ♦ **Escalation of alarms** - by time, staff and location

Why OnTimeforAnything instead of an in-house computer?

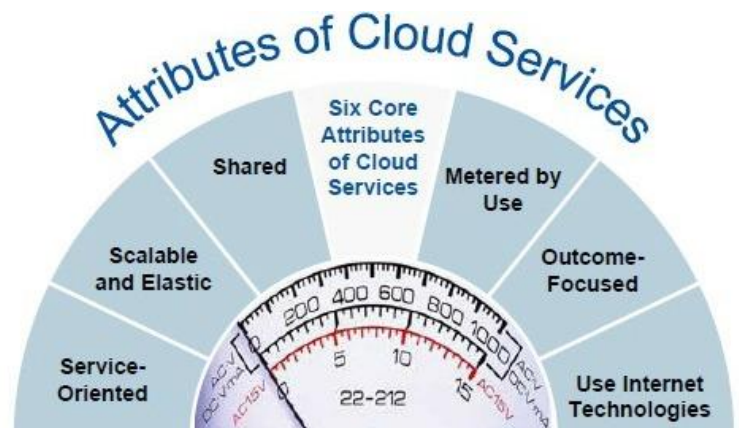
- ♦ Watch this YouTube video on [Cloud Computing](http://www.youtube.com/watch?v=ae_DKNwK_ms) (http://www.youtube.com/watch?v=ae_DKNwK_ms)
- ♦ Experience no network security issues, or employee retraining issues. No risk to your network or compromise with your IT standards.
- ♦ Know exactly how much additional pendants, door or bed cords cost as your property expands.
- ♦ Costs are under control, upgrades are automatic and service is built-in.
- ♦ Network redundancy, power protection, flexible growth plan
- ♦ You work with the developer and not a local technician who services tens of different products in a sixty miles radius; service tickets are addressed in minutes and not hours or days later.
- ♦ Network redundancy, power protection, flexible growth plan.

You concentrate on healthcare - we concentrate on helping your staff day or night.

To see an online demo call the DemoOnDemand line at 262.789.9649 Website

<http://UltimateSoftwareProducts.com>

Email: Roy@UltimateSoftwareProducts.com



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Alerts triggered - Responses made.



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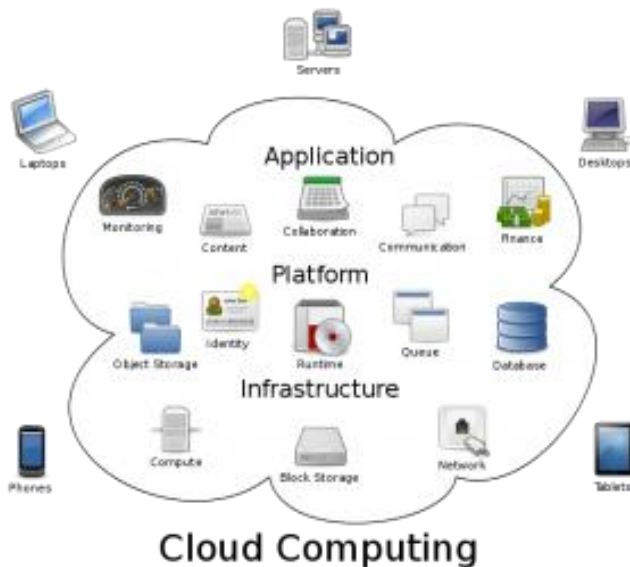
- ◆ Alerts from **residents, guests or employees**
- ◆ **Teachers** informed of a possible intruder
- ◆ Respond to a **factory** smoke alarm after hours
- ◆ Call additional staff to assist in a tense **judicial case**
- ◆ **Restaurant** or **retail** manager signals the corporate office of a local robbery
- ◆ **Patients** request assistance and staff can be reached by audio, text, page or network communications

Standard Features

Use **OnTimeforAnything** software and services to achieve the quick response needed in healthcare, education, retail, civil services, and factory settings today.

OnTimeforAnything for staff, guests or managers

- ◆ **Wireless pendants** – lightweight, water-resistant, easy to use, varied sizes & applications
- ◆ **Bed or pull cords, door & window alarms, bed & wheelchair pads** - wired or wireless or both as needed
- ◆ **Smoke detectors, motion or temperature sensors** – wall, ceiling, computer room or kitchen
- ◆ **Ring down circuits** – for approved phone systems
- ◆ **Lost signal notification** – for out of range or broken units



OnTimeforAnything for emergency response plans

- ◆ **Wireless Alert Signals** - for digital pagers
- ◆ **Response time reports** – for how long it takes for a caregiver or staff member to respond
- ◆ **Check-In service & reports** – documents that a check-in call was placed and verified
- ◆ **Detect alarm call trends**- to document pricing programs for residents
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- ◆ Experience no network security issues, or employee retraining issues. No risk to your network or compromise with your IT standards.
- ◆ Costs are under control, upgrades are automatic and service is built-in.
- ◆ You work with the developer and not a local technician who services tens of different products in a sixty miles radius; service tickets are addressed in minutes and not hours or days later.
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- ◆ You concentrate on healthcare; we concentrate on helping your staff respond day or night.

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Email: roy@UltimateSoftwareProducts.com

TOSHIBA

Ultimate InnService for Strata® CIX for Windows® 8, 7, 2003, 2008, 2010 & 2012

Hospitality Services & Solutions



**InnService and
Toshiba Strata® CIX
Integrated with
Your Property
Management System**



Ultimate InnService for Strata® CIX

With **InnService** for Strata® CIX, your business can have what it deserves - the dependability of a Toshiba telephone system along with your Property Management System working as one integrated solution.

Your guests and your staff will appreciate the plentiful and valuable features **InnService** Software provides.

Manage your business telecommunication expenses

- ◆ Line traffic studies - *indicates if the property has too many or too few lines*
- ◆ Monthly phone bill reports - *helps you budget and complete profitability studies*
- ◆ Real and alternative rate reports - *provides a snapshot of cost versus profit of telephone operating expenses*
- ◆ Track guest calls - *to help in billing back for long distance, internet, and local calls*
- ◆ Detail reports - *may be chronological, or be indexed by Department/Extension or Account Code*
- ◆ Frequently Dialed Number Report - *A report that will list up to ninety-nine numbers dialed with number of occurrences. The report may display numbers dialed, numbers received, or both combined.*

Manage your guest services

- ◆ Room status report - *helps staff quickly identify vacant rooms*
- ◆ Wake-up call report - *documents that a wake-up call was attempted, made, and acknowledged by the guest*
- ◆ Personalize the wake-up call message - *new recording every day if you desire*
- ◆ Provide for cash deposit - *prepaid allowed for local and long distance calls*
- ◆ Automatically activates a voice mailbox as a guest checks in and automatically clears a voice mailbox as a guest checks out - *seamless check-in and check-out procedures*

Optimize front desk operations

- ◆ Real time alerts - *notifies the front desk and other predefined location of 911 calls and the extensions requesting help*
- ◆ Room status indicators for clean, occupied, needs repair or cleaning - *automates the check-in process*
- ◆ Restrict dialing patterns - *while the room is cleaned, repaired or awaiting the next guest*
- ◆ Telephone calls are posted to the PMS automatically

Increase guest satisfaction

- ◆ One or more* wake-up calls can be made for each room - *helps guests avoid missed appointments*
- ◆ Local and long distance calls are priced real-time - *no waiting at the check-out counter for a report to be run*
- ◆ Voice messages cleared on check-out - *guests do not need to remember to delete messages before checking out*
- ◆ Guests can set, change, and verify their own wake-up calls

InnService integrates with such Property Management Systems as MICROS®, Springer MillerSM, InnQuest®, SoftBrands™, Multi-Systems®, Lodgical Solutions™, Galaxy Hotel Systems™, Brilliant Hotel Software®, Choice®, and Execu/Tech™ Systems along with some twenty other software systems serving the Hospitality Industry.

(Refer to the **InnService** for Strata™ CIX General Description Guide for feature functionality technical specifications)

* If set from **InnService** Front Desk.



<http://www.ToshibaHotel.com>

Demo Hot Line is 262.789.9649

e-mail: Roy@UltimateSoftwareProdcuts.com

Sales: 262.789.9654



Intelligent
Recording

MultiCorder PRI/T1

Simple Connectivity, Powerful Features, Affordable Price

The MultiCorder from Intelligent Recording delivers a simple and affordable solution for recording PRI lines. The MultiCorder is provided with Intelligent Recording's proven BackOffice Recording software to provide a robust recording solution that is simple to install and affordable.

Each MultiCorder unit can record all channels on the PRI, add additional units on the same host PC (up to 3 per PC) for larger installations.

BackOffice Software Overview:

- Records Caller ID, Number Dialed and Date & Time
- No complex network setup
- Caller ID and digits dialed recorded as part of call record
- 'True Digital' recording

Because talk isn't cheap..

There are many valuable reasons why companies record telephone conversations:

- Customer service quality monitoring- recording calls ensures best practice
- Transaction recording - record critical information to ensure accuracy of transactions
- Compliance monitoring- ensure industry regulations are met
- Security alerts- record threats and verbal abuse.

Flexible set-up for multiple applications

Set-up options include:

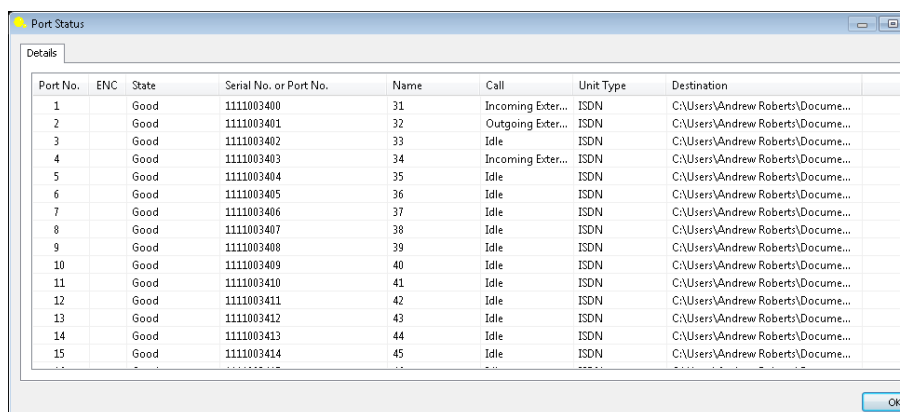
- **Directional Recording** -Record all calls, record just inbound or outbound only.
- **SMDR Integration** available for most PBXs enables tracking calls by extension.
- **Encryption Option** ensures security of recorded calls.

Almost every company has a call record application that can deliver substantial business benefits. What's yours?



The **leader** in cost-effective **true digital call recording**
www.usbcallrecord.com

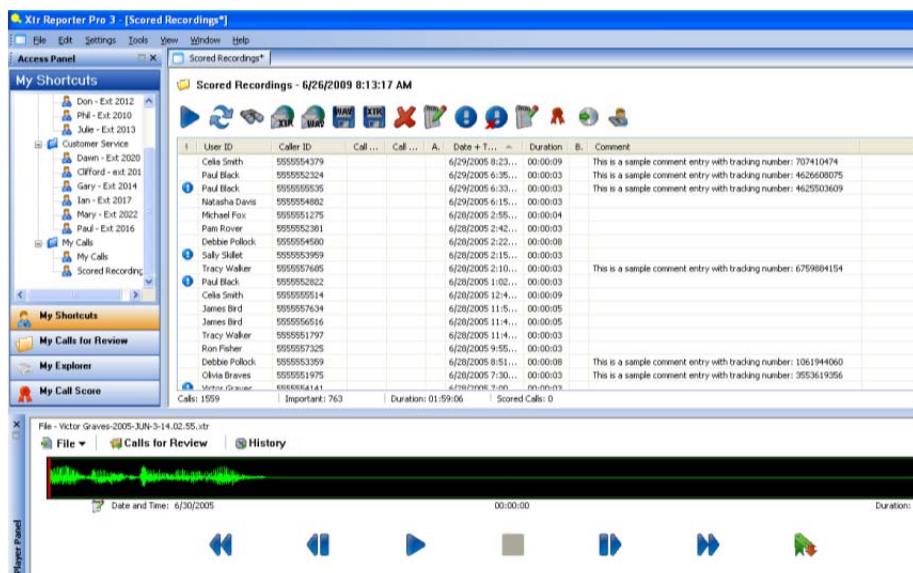
BackOffice Recorder Software:



Port No.	ENC	State	Serial No. or Port No.	Name	Call	Unit Type	Destination
1		Good	1111003400	31	Incoming Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
2		Good	1111003401	32	Outgoing Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
3		Good	1111003402	33	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
4		Good	1111003403	34	Incoming Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
5		Good	1111003404	35	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
6		Good	1111003405	36	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
7		Good	1111003406	37	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
8		Good	1111003407	38	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
9		Good	1111003408	39	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
10		Good	1111003409	40	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
11		Good	1111003410	41	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
12		Good	1111003411	42	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
13		Good	1111003412	43	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
14		Good	1111003413	44	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
15		Good	1111003414	45	Idle	ISDN	CAUsers\Andrew Roberts\Docume...

- **Combine Hardware on same Host PC** - Analog Recorder for Radio Channels, Digital Recorder for a group of Digital Phones or add a few IP Phones to record, all is possible using the provided BackOffice4IP Software.
- **Call Storage**- store calls on host PC or Server or on any network drive.
- **Certified Server Package**— Let Intelligent Recording provide the entire turn-key package. Refer to our web site for details on our Certified Server Package, with complete remote installation support.

XTR Reporter Pro Included:



User ID	Caller ID	Call ID	Call ...	A.	Date + T...	Duration	B.	Comment
Celia Smith	5055554379				6/29/2005 8:23...	00:00:09		
Paul Black	5055552324				6/29/2005 6:35...	00:00:03		This is a sample comment entry with tracking number: 707410474
Paul Black	5055555535				6/29/2005 6:33...	00:00:03		This is a sample comment entry with tracking number: 4626608075
Natalia Davis	5055554882				6/29/2005 6:15...	00:00:03		This is a sample comment entry with tracking number: 4625503609
Michael Fox	5055551275				6/28/2005 2:55...	00:00:04		
Pam Rovers	5055552381				6/28/2005 2:42...	00:00:03		
Debbie Pollock	5055554580				6/28/2005 2:22...	00:00:08		
Sally Skillet	5055553969				6/28/2005 2:15...	00:00:03		
Tracy Walker	5055557485				6/28/2005 2:10...	00:00:03		This is a sample comment entry with tracking number: 6759804154
Paul Black	5055552822				6/28/2005 1:02...	00:00:03		
Celia Smith	5055555514				6/28/2005 12:4...	00:00:09		
James Bird	5055557634				6/28/2005 11:5...	00:00:05		
James Bird	5055556516				6/28/2005 11:4...	00:00:05		
Tracy Walker	5055551797				6/28/2005 11:4...	00:00:03		
Ron Fisher	5055557325				6/28/2005 9:55...	00:00:03		
Debbie Pollock	5055553359				6/28/2005 9:51...	00:00:08		This is a sample comment entry with tracking number: 1061944060
Olivia Branes	5055551975				6/28/2005 7:30...	00:00:03		This is a sample comment entry with tracking number: 3553619356
Monroe, Grace	XXXXXXXX141				6/28/2005 7:00...	00:00:03		

- **Advanced Search, Playback & Export**— Search by Date/Time, Caller ID, Number Dialed, or Extension with SMDR.
- **Reports plus Call Scoring with performance tracking**—Don't just listen to calls, evaluate them as you go then track and monitor employee development and training results. Compare agents and track improvements over time.

Contact Us:

United States, Canada, Mexico, Central & South America

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Click for Demo of Scoring & Reports



Click for Demo of Basic Features



The **leader** in cost-effective **true digital call recording**



Intelligent
Recording



Intelligent
Recording

Call Tracker

2, 4 or 8 Line Stand-Alone or Networked Call Recorder

No PC Required!

The **Call Tracker** from Intelligent Recording provides a compact, **Stand-Alone Call Recording Solution** for those wanting full-time recording on up to 8 lines without the need for a host PC. It's the perfect solution for a single location business, home office user or for multi-location businesses wanting to record branch locations, yet store and manage calls centrally.

The Call Tracker is available in 2, 4 or 8 line configurations (for larger requirements please see the Call Tracker Plus). The device ships with an 8 GB SD card that allows up to 560 hours of storage on the device, longer term storage is enabled by setting a network drive location for automatic back-up using the Call Tracker Manager software, using this option extends your storage to meet virtually any requirement (1TB drive will store 70,000 Hours)

Cloud Services

Optionally, calls can be stored directly on our hosted cloud server. The Cloud Services package not only provides access to your recordings from anywhere, but also provides detailed reports and the added ability to be notified via text or email when certain events occur.

Multi-Location Environments

The Call Tracker is a perfect solution for the multi-location business. Using the optional Call Tracker Logging software, a multi-location operation can poll devices to centrally store recordings to a central drive on their internal network to enable centralized storage and management of calls across a wide network of locations.

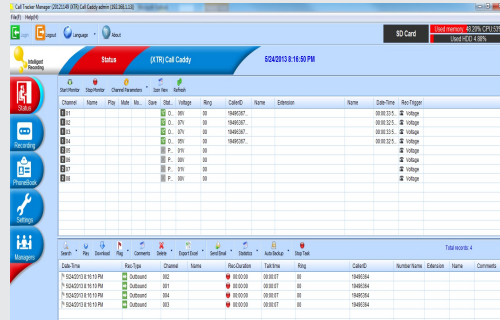


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Management Software

Call Tracker Manager

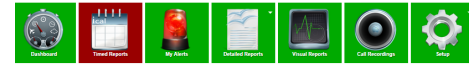
The Call Tracker comes with Call Tracker Manager Software that allows you to interface to the Call Tracker via your Local Area Network and review the calls stored on the Call Tracker. Calls can be played directly from the Manager Software or transferred to your PC for storage and review with the included XTR Call Manager software.



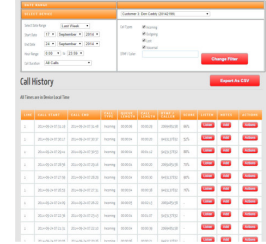
Key Features

- > Live Call Monitor
- > Caller ID , search by Caller ID or Number Dialed
- > SMDR Integration, allows for search by extension
- > Optional Auto-Announcement Greeting, inform callers
- > Start/Stop Recording Using DTMF Controls
- > Manager Alert of Calls In or Out to Specific Phone Numbers
- > Track unanswered calls, ring times and line status
- > Power Status & device tampering reporting
- > Upgrade system firmware remotely

Clouds Storage Reports & Alerts



LINE	STATUS	LINE STATUS	RECORD	ANNOUNCEMENT
1	Idle (47)	Ready - Ring Only		
2	Idle (48)	Ready - Ring Only		
3	Outgoing Call (51)	ONCALL		
4	Idle (49)	Ready - Ring Only		

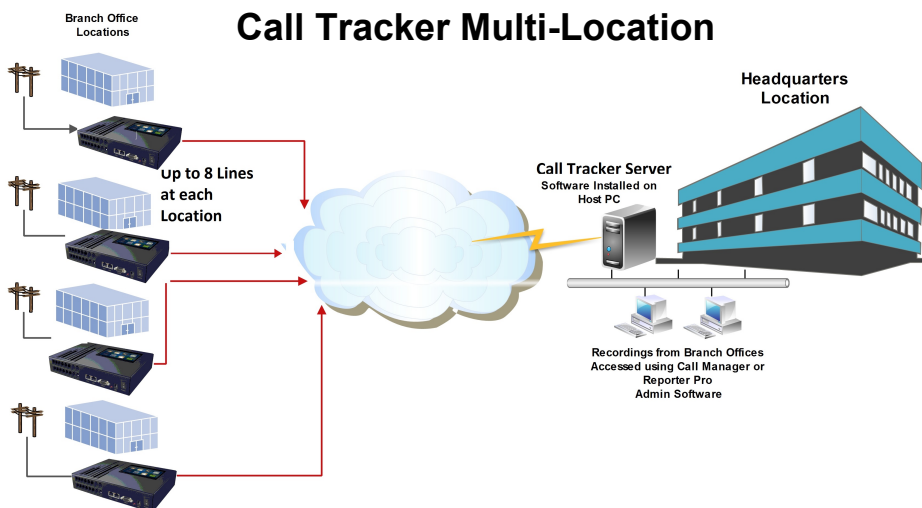


Call Tracker Networked Mode



Calls can be listened to and managed from PCs connected to LAN

Call Tracker Multi-Location



Contact us

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MOH Player

Message On Hold and Custom Announcement System

MOH Player is a complete Message On Hold player and Custom Announcement system.

The Player has all the key features of a serious MOH player while the supporting web site delivers rapid, professional custom MOH Announcements. A perfect combination!

Key Features:

- Fully Digital player, 8MB internal storage up to 1 hour play time.
- 64Mb memory using USB stick (supplied) or SD Card up to 16 Gb (not supplied)
- Built in Speaker/Monitor, Play Vol +/- keys
- **Multi Track** Selection, easily load multiple tracks and change between tracks played
- Auto start on power fail
- Complete with installed 'on hold' message ready to go.



Technical:

- Load message via USB stick (supplied)
- 8 ohm or 600 ohm output – compatible with any phone systems.
- Wall Mount Built-In with Mounting Guide
- Supplied with PSU, all leads & Welcome Card

Welcome Card

The customer Welcome Card supplied shows how your customer can log onto the web site and generate a

fully Customized Announcement with 300 Royalty Free tunes and over 170 Voice Actors.



Visit Our Website for a Complete DeMOHstration

<http://ultimatesoftwareproducts.com/sales/>

MOH Player Website

The MOH Player website allows your customers to quickly and easily generate custom announcements with over 300 Royalty Free tunes.

A selection of Voice Actors offer Script Assistance to ensure perfect Customer Announcements.

- Script wizards make writing announcements easy.
- Script & Recording approval allows customer review before the final Announcement is made.
- Text notifications to Voice Actor make Custom Announcement production rapid.
- Download and install on MOH Player is easy.

The screenshot shows the MOH Player website interface. At the top, there's a navigation bar with 'Home' and a contact number. Below it, a progress bar indicates four stages: 1. Actor / Music..., 2. Enter Script..., 3. Register..., and 4. Confirm Order... The main content area is divided into two sections. Section 1, '1. Choose Your Music (optional)', has a 'Selected Music Track: None' and a 'Search' button. Section 2, '2. Choose a Voice Actor', has a 'LANGUAGE' dropdown set to 'English (UK)' and a 'Go' button. Below this is a table of voice actors with columns for 'ARTIST' and 'DESCRIPTION'.

ARTIST	DESCRIPTION
Debbie Lyons-Winter	Female
Bobby Stevenson	Male

The screenshot shows the 'Create Your Script' step of the MOH Player website. It features a 'Your Script Notes' field and a 'Phonetic Spellings' section. Below these, there's a 'Select which type of recording will this be?' section with radio buttons for 'On Hold Message', 'Automated Attendant', 'Interactive Voice Response', 'Information Announcement', and 'Other Announcement'. The 'On Hold Message' option is selected. Below this is a 'Insert a Script Template' section with a list of templates: 'Thank you', 'Information', 'Remember', 'Notice', 'Hours', 'Web Site', 'Offer', 'Thanks', 'New Product', 'Service', 'Location', 'Hours', 'Partners', and 'Closing'.

Order Codes:

MOH Player + 1 Custom Announcement MOH+1

MOH Player & 4 Custom Announcements (valid 1 year) MOH+4

Additional announcement (can be used MOH, Auto ATT, etc.) MOHAA

Don't forget to ask about the MOH Player 100% Dealer Branding Option



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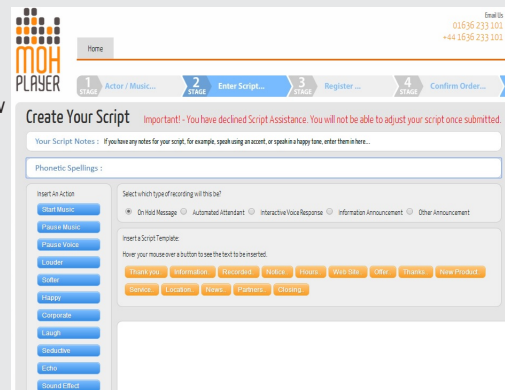
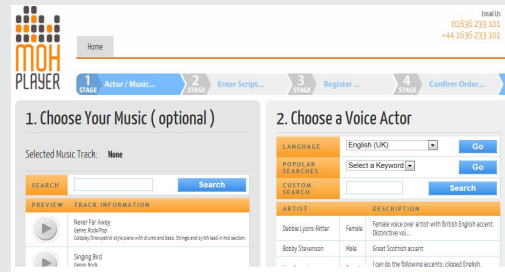


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Order Codes:

MOH Player + 1 Custom Announcement MOH+1A

MOH Player & 4 Custom Announcements (valid 1 year) MOH+4A

Additional announcement (can be used MOH, Auto ATT, etc.) ADDMOH

Don't forget to ask about the MOH Player 100% Dealer Branding Option



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