

HARDWARE REQUIREMENTS

Minimum Specifications

Operating Systems

Windows Server 2008, 2008 R2 (one user logged in at a time)

Windows Server 2012 (one user logged in at a time)

Windows 7, 8, and 8.1, 10

Hardware

1 GB hard drive space (default)

1 serial port for SMDR (or network interface card if SMDR data is TCP/IP)

Mouse

Keyboard

Monitor

Optical drive to load software (or load from web)

Additional Components (optional but required in some applications)

Remote access

Required in order for us to assist with installation, training, and tech support. We work with the following, among others:

- www.teamviewer.com
- www.LogMeIn.com
- www.UltraVnc.com
- www.GoToMyPC.com
- www.showmypc.com
- www.join.me
- www.webex.com

Back-up device

Flash drive, external, or other

Printer

For printing reports

